

## **DOMAIN LODGE ACCOMMODATION during cancer treatment**

### ***Information for Referrers and Criteria***

Domain Lodge is owned and operated by Cancer Society Auckland, a non-government organisation funded by donations and bequests. Where possible and within criteria Domain Lodge provides accommodation free of charge to persons with cancer who are receiving cancer-related healthcare. They may be accompanied by one supporter.

At no stage does this imply a guarantee or an obligation to provide accommodation for any individual. The Cancer Society Auckland does not take responsibility for ensuring people have accommodation during cancer treatment.

Domain Lodge functions like a motel. There are no carers on site 7 days a week or at night and therefore it is unsuitable for people who require a high level of personal or health care.

At all times accommodation is provided at the discretion of the Domain Lodge manager and the Chief Executive.

Any questions or concerns should be discussed with the Domain Lodge manager.

**Phone: 09 308 0160**

<mailto:reception@akcansoc.org.nz>

#### **THE REFERRAL AND BOOKING-IN PROCESS**

- **Referrals are taken from hospital staff only so that diagnosis and treatment can be verified.**
- **The Cancer Society referral form (or equivalent) must be used and all information provided.**
- **Referrals are accepted on the understanding that the person has been assessed according to Domain Lodge criteria and that the information about them is full and accurate.**
- **Referrers should wait for confirmation before notifying people that accommodation is available for them at Domain Lodge.**
- **Cancer Society staff may decline accommodation if problems are identified and issues cannot be resolved. This may be at the time of referral, when the person arrives at Domain Lodge for booking in or at any time during their stay.**
- **If accommodation is declined Domain Lodge will refer the person back to the referrer or to hospital staff at their treatment centre.**
- **Referrers should notify Domain Lodge as soon as possible of any changes or cancellations.**
- **Referrers should give people a copy of *'Domain Lodge Accommodation during cancer treatment: Information for Guests referred by hospital staff.'***

#### **CRITERIA**

The person must:

1. Live within the Cancer Society Auckland catchment area (Cape Reinga in the north to Pokeno in the south, including the Hauraki Islands – Waiheke, Great Barrier, Rakino, Kawau).

Prior arrangements must be made with the Domain Lodge manager for anyone living outside this area.

2. Live at least 100km from the cancer treatment centre. Exceptions may be made for those in difficult circumstances if **prior** arrangement is made with the Domain Lodge manager.

3. Be aged over 18 years.
4. Be eligible for Ministry of Health National Travel Assistance (NTA) funding (unless **prior** arrangement is made with the Domain Lodge manager).
5. Agree to pay a nightly fee of \$25 for their supporter if they do not have NTA funding.
6. Pose no known risk to others (e.g. from infection or violence). This also applies to their supporter.
7. Be able to independently and safely self-care (from both physical and mental health perspectives) or be able to manage with assistance from their supporter. **Domain Lodge is not a health care facility and does not provide or organise carers.**
8. Be accompanied by no more than one supporter (who is aged over 18 years, capable of independent self-care and able to share the room). An additional room **may** be available if Domain Lodge is notified in advance but there will be a full price charge as NTA funding only covers one room.
9. Take responsibility for arranging their supporter (or delegate this responsibility to hospital staff).
10. Take responsibility for getting themselves to and from treatment (a distance of 500 metres over uneven ground).
11. Understand that the Cancer Society's Supportive Care services (available 8 am - 4 pm weekdays) are offered to guests receiving cancer treatment and this means the nurses in this service will contact them during their stay and liaise with hospital staff as necessary.
12. Understand that accommodation **only** is free of charge. All other costs (e.g. food, phone calls) are their responsibility.
13. Understand that free of charge accommodation is offered on treatment/appointment days only (or the days immediately before or after these by **prior** arrangement with the Domain Lodge manager).
14. Agree to vacate their room if they are not staying at weekends and public holidays (unless **prior** arrangement is made with the Domain Lodge manager).
15. Agree to abide by Domain Lodge rules (normal health and safety and courtesy rules that apply in any accommodation facility). **Domain Lodge and its grounds are Smokefree.**

[CLICK TO REFERRAL FORM](#) – this booking form is able to be filled out online and can be emailed to [reception@akcansoc.org.nz](mailto:reception@akcansoc.org.nz)

[CLICK TO INFORMATION FOR GUESTS](#) referred by hospital staff for accommodation during cancer treatment – this document is printable and can be emailed)